

# Goddard Procedural Requirements (GPR)

DIRECTIVE NO.GPR 8700.6AAPPROVED BY Signature:Original Signed byEFFECTIVE DATE:January 26, 2005NAME:Edward J. WeilerEXPIRATION DATE:January 26, 2010TITLE:Director

### **COMPLIANCE IS MANDATORY**

Responsible Office: 170/Independent Technical Authority Governance and Systems Management Office

**Title:** Engineering Peer Reviews

### **PREFACE**

#### P.1 PURPOSE

This procedure defines the process for Engineering Peer Reviews of applicable Goddard Space Flight Center (GSFC) products.

#### P.2 APPLICABILITY

This procedure applies to all systems development products within the scope of the GSFC Quality Management System. The EPR process applies to project/product formulation and implementation subprocesses. The formal peer review process defined in this GPR does not apply to sounding rockets, balloons, and aircraft or their associated instruments/payloads. Small Shuttle Payloads (Hitchhiker, Space Experiment Module, and Get-away-Specials) are also excluded. However, product managers for these types of missions shall define and implement an effective peer review process commensurate with the level of risk associated with their specific missions.

#### P.3 AUTHORITY

NPD 1280.1, NASA Management System Policy

#### P.4 REFERENCES

- a. GPR 1280.1, The GSFC Quality Manual
- b. GPR 8700.4, Integrated Independent Reviews

### P.5 CANCELLATIONS

GPG 8700.6, Engineering Peer Reviews

### P.6 SAFETY

Not applicable.

 DIRECTIVE NO.
 GPR 8700.6A
 Page 2 of 6

 EFFECTIVE DATE:
 January 26, 2005

 EXPIRATION DATE:
 January 26, 2010

#### P.7 TRAINING

Not applicable.

#### P.8 RECORDS

| Record Title   | Record Custodian | Retention  |
|--|------------------|--|
| EPR Report including RFAs, RFA Responses,<br>RFA Originator Decisions, and Summary Status of<br>RFAs | Product Manager  | *NRRS 7/5B1- Permanent. Document may be retired to FRC 1 year after publication. Transfer to NARA when 25 years old. |

<sup>\*</sup>NRRS – NASA Records Retention Schedule (NPR 1441.1)

#### P.9 METRICS

Internal and external third party audit findings related to engineering peer reviews shall be used to assess the effectiveness of this procedure.

#### P.10 DEFINITIONS

- a. Engineering Peer Review (EPR) A focused, in-depth technical review that supports the evolving design and development of a product subsystem or discipline area. The purpose of an EPR is to add value and reduce risk through expert knowledge infusion, confirmation of approach, and specific recommendations. An EPR provides a penetrating examination of design, analysis, manufacturing, integration, test and operational details, drawings, processes and data.
- b. Engineering Peer Review Plan (EPRP) A document maintained by the Product Manager that defines the hardware/software products to be reviewed per this procedure and the associated life cycle milestones. The EPRP may take the form of presentation charts provided that the required content is included.
- c. Integrated Independent Review (IIR) One of a series of system-level reviews conducted at critical project/product milestones in accordance with GPR 8700.4. IIRs build upon the results of a robust set of EPRs. The adequacy of the EPRs is assessed at the IIRs.
- d. Product Systems, hardware, software, data, documentation, services, and/or processed material resulting from work activities at GSFC that have been defined to be in-scope for the Quality Management System per GPR 1280.1.
- e. Product Design Lead (PDL) The manager or leader with overall responsibility for managing the product design activity, managing the design and organizational interfaces identified during the design planning, and where required, forming and leading the Product Design Team (PDT). A PDL may be

| DIRECTIVE NO.           | GPR 8700.6A      | Page 3 of 6 |
|-------------------------|------------------|-------------|
| EFFECTIVE DATE:         | January 26, 2005 |             |
| <b>EXPIRATION DATE:</b> | January 26, 2010 |             |

assigned to any directorate and have a title such as Instrument Manager, Subsystem Technical Manager, Integrated Product Development Team Leader, Lead Engineer, Cognizant Engineer, etc.

- f. Product Manager (PM) The individual designated as having management responsibility for a product. A Product Manager may be assigned to any directorate and have a title such as Project Manager, Project Formulation Manager, Instrument Manager, or Principal Investigator.
- g. Request for Action (RFA) A formal written request from the review team, through the review chairperson, that asks for additional information, or an action, of the product design team.

#### **PROCEDURES**

In this document, a requirement is identified by "shall," a good practice by "should," permission by "may" or "can," expectation by "will," and descriptive material by "is."

The Product Manager (PM) shall define and implement a set of Engineering Peer Reviews (EPRs) for the hardware/software subsystems of the product commensurate with the scope, complexity and acceptable risk of the product. The product shall be systematically and comprehensively peer reviewed at the individual subsystem level, and at component ("box") and lower levels of assembly, as appropriate. Subsystem and component level design reviews (e.g., Attitude Control Subsystem Critical Design Review (CDR), Reaction Wheel Assembly CDR, etc.) are considered to be EPRs and subject to this procedure. Multiple peer reviews shall be conducted, as appropriate, over the lifecycle of each subsystem and component, with content consistent with the evolving design and development. EPRs shall also be used for the focused evaluation of concepts, designs, plans and processes associated with combinations of subsystems and system functions that cross traditional subsystem or discipline boundaries. Examples include maneuver planning and execution; fault detection and correction; the end-to-end data path from detection to data archiving and distribution; or solutions to address, for example, pointing, thermal or contamination constraints.

#### 1. Engineering Peer Review Plan (EPRP)

The PM shall initiate discussions with all Product Design Leads (PDLs) early in project/product formulation to identify subsystems, instruments, components, software and crosscutting functional elements to be subject to the Engineering Peer Review (EPR) process. The PM shall prepare an EPRP to document the decisions resulting from these discussions.

The EPRP shall itemize the subsystems, etc. to be reviewed per this procedure and the associated life cycle milestones for the reviews. Any subsystems excepted from the EPR process shall be identified, with appropriate rationale. The PM and PDLs shall provide the EPRP for line management review, particularly at the Branch Head level. The adequacy of the EPRP is assessed at the system-level Integrated Independent Reviews (IIRs).

# 2. Engineering Peer Review Team

Engineering peer review teams shall be comprised of technical experts with significant practical experience relevant to the technology and requirements of the subsystem, component, etc. to be reviewed. All review team members shall be independent of the project/product team; i.e., not a participant in the project/product team as provider of hardware, software, or analytical, fabrication and other services, and not an immediate supervisor of such a participant. The goal is a thorough, independent review with a variety of perspectives, experiences, and processes considered. Technical experts from outside of GSFC, and other organizations participating in the project, shall be included when schedule considerations allow.

A chairperson for each EPR shall be appointed by the PM. The chairperson shall recruit the other members of the review team and consult with the PDL(s), Branch Head(s), the PM, the IIR Chairperson(s), the Independent Technical Authority Governance and Systems Management Office (ITA/SMO), or others for potential review team members. Review team members shall be selected with consideration of the importance of continuity throughout the product lifecycle to maximize the value to the project/product team.

# 3. Agenda for Engineering Peer Reviews

The PDL shall define the objectives and prepare the agenda for each EPR, with concurrence by the PM and EPR chairperson, prior to the start of each EPR. The ITA/SMO web site (<a href="http://smo.gsfc.nasa.gov/">http://smo.gsfc.nasa.gov/</a>) includes additional guidelines for EPRs and an EPR checklist for consideration when formulating the agenda and preparing presentation materials.

The PM shall notify the IIR chairperson(s) of scheduled EPRs for potential participation by an appropriate IIR team member(s).

### 4. Conducting Engineering Peer Reviews

The EPR chairperson shall preside at the review, moderate question and answer periods and collect RFAs from review team members and other participants (customers, project/product team members, line management, etc.). The PDL shall present review material and direct the presentations by other members of the project/product team in a setting appropriate to the nature, scope and complexity of the subsystem.

The format of an EPR shall be selected to maximize the value to the project/product. Potential formats cover a broad range, from a small group examining drawings or test data to speaker/audience forums. The examination of design details is required and subgroup or "splinter" sessions shall be conducted, as appropriate. Results of subgroup discussions shall be reported to the chairperson.

At the conclusion of each review the chairperson shall summarize the review team's impressions and review the RFAs for clarification of language and for information to the project/product team.

DIRECTIVE NO.GPR 8700.6APage 5 of 6EFFECTIVE DATE:January 26, 2005EXPIRATION DATE:January 26, 2010

# 5. Engineering Peer Review Documentation

EPR presentation materials are controlled documents and shall be maintained throughout the project/product lifecycle. These materials represent knowledge that may prove invaluable later.

The EPR chairperson shall compile the findings and RFAs from the review team members, and review them for duplication and clarity. The EPR chairperson shall issue a report, including the summary impression, findings and the complete set of RFAs to the PDL and the PM within 30 calendar days of the completion of the review. The PM shall provide a copy of the report to the Integrated Independent Review Team (IIRT) chairperson(s).

The PDL shall be responsible for the implementation/resolution of RFAs and the preparation of responses to the review team. The chairperson and the RFA originator shall review RFA responses for acceptability and inform the PDL and PM of their decisions in writing. The PDL is responsible for reporting RFA status (open, closed, contested) to the PM. The PDL, PM and EPR chairperson shall attempt to resolve any differences of opinion. The PM ultimately directs the PDL in cases of unresolved differences of opinion with the review team. Contested RFAs shall be designated as such in the project database and highlighted for focused discussion at the next IIR.

The EPR report, RFA responses, RFA originator decisions, and the summary status of EPR RFAs are records and shall be maintained by the PM throughout the project/product lifecycle. A project's centralized action item tracking system is an excellent vehicle for tracking RFA status.

# 6. Engineering Peer Review Interface with Integrated Independent Reviews

The PM and PDLs shall present a summary of the results of each EPR conducted since the last IIR at the next IIR. The presentation shall include an overview of the EPR process, listing of review team members, findings, summary RFA listing and status, lessons learned, residual risks and mitigation strategies. EPR documentation shall be made available to the IIRT upon request.

#### 7. Lessons Learned

EPR process lessons learned and best practices may be submitted by any EPR participant to the ITA/SMO Director.

Engineering peer review teams shall confirm that project/product teams have queried the NASA Lessons Learned Information System (LLIS, <a href="http://llis.nasa.gov">http://llis.nasa.gov</a>) and other knowledge resources, as appropriate, to access relevant past experiences and knowledge that can be leveraged to reduce risk, improve quality and efficiency. Queries shall be conducted at the beginning of, and then periodically throughout, the product lifecycle. Review teams shall also assist project/product teams in recognizing lessons learned and encourage them to submit their own significant lessons learned to the web-based LLIS in order to make critical knowledge available to other NASA teams as quickly as possible.

 DIRECTIVE NO.
 GPR 8700.6A
 Page 6 of 6

 EFFECTIVE DATE:
 January 26, 2005

 EXPIRATION DATE:
 January 26, 2010

# **CHANGE HISTORY LOG**

| Revision | Effective Date | Description of Changes  |
|----------|----------------|---|
| Baseline | 10/16/01       | Initial Release   |
| A        | 01/26/05       | Changes made to update organization and document references and/or distinguish requirements from recommendations in accordance with the NASA rules update mandate. Minor changes to (1) make mandatory the inclusion of technical experts from outside GSFC on the review teams under certain circumstances, whereas before, this was discretionary, and (2) make mandatory, rather than discretionary, for the EPR chairperson to issue his/her report within 30 days of the completion of the review.  Metrics statement added (P.9). |
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