DATA ITEM DESCRIPTION

Title: REQUEST FOR ENGINEERING OR TECHNICAL ASSISTANCE

Number: DI-TCSP-80235B Approved Date: 20180227

AMSC Number: F9889 Limitation: N/A

DTIC Applicable: No GIDEP Applicable: No

Preparing Activity: 11 (AFLCMC/WWM) Project Number: TCSP-2015-001

Applicable Forms: N/A

Use/Relationship: To request engineering assistance required to resolve structural, component, or system deficiencies; or technical assistance pertaining to the installation, operation and maintenance of equipment.

- a. This Data Item Description (DID) contains the format, content, and intended use information for the data deliverable resulting from the work task described in the solicitation.
- b. This DID is applicable to Operations and Maintenance (O&M) contracts wherein the contractor is responsible for the O&M of Communications-Electronics systems.
- c. This DID supersedes DI-TCSP-80235A.

Requirements:

- 1. Reference documents. None.
- 2. Format. The request shall be in a contractor prepared message format.
- 3. Content. The request shall identify and contain the following data:
 - a. Subject: "Request for Engineering or Technical Assistance." Include both the equipment and its location.
 - b. Para 1. Name of maintaining Command requesting support.
 - c. Para 2. Identify the equipment by name, designated type number, National Stock Number (NSN), Serial Number (SN), or manufacturer's name and part number (if not type numbered).
 - d. Para 3. Name of Base and location (state/country) where equipment is located.
 - e. Para 4. Nature of the problem.
 - f. Para 5. Actions taken by the maintaining activity and results.
 - g. Para 6. Actual or estimate of assistance required.
 - h. Para 7. Date assistance is required.
 - i. Para 8. Statement that the "Requirement exceeds the capability of the maintaining Command."

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- j. Para 9. Date and time the initial telephone request for technical assistance was made. (If emergency request.)
- k. Para 10. Name, duty position, organization, and telephone number (DSN or commercial number and extension, if applicable) of individual making the initial telephone request.
- I. Para 11. Name, grade, organization and telephone number (DSN or commercial number and extension, if applicable) of individual accepting the initial telephone request.

End of DI-TCSP-80235B.