

DATA ITEM DESCRIPTION			Form Approved OMB No. 0704-0188 Exp. Date: Jun 30, 1986	
1. TITLE CUSTOMER SERVICE REPORT		2. IDENTIFICATION NUMBER DI-MNTY-80133		
3. DESCRIPTION/PURPOSE 3.1 This data provides an audit of system problems and contractor actions and responsiveness to resolve the problems.				
4. APPROVAL DATE (YYMMDD) 860407	5. OFFICE OF PRIMARY RESPONSIBILITY (OPR) F/AFCC-TSPMO		6a. DTIC REQUIRED	6b. GIDEP REQUIRED
7. APPLICATION/INTERRELATIONSHIP 7.1 This data item description contains the format and content preparation instructions for the data product generated by the specific and discrete task requirement for this data included in the contract.				
8. APPROVAL LIMITATION		9a. APPLICABLE FORMS		9b. AMSC NUMBER F3796
10. PREPARATION INSTRUCTIONS 10.1 <u>Contract</u> . This data item is generated by the contract which contains a specific and discrete work task to develop this data product. 10.2 <u>Contents</u> . The report shall provide the following information, in contractor format: <ul style="list-style-type: none"> a. System location. b. Report identification number. c. Date and time the problem is reported. d. Nature of problem and impact on system operation. e. Priority status (routine, priority, immediate action). f. A listing of contractor actions taken and their relative impact to resolve the problem. g. Potential impact to other system locations, i.e., trend analysis. h. Closure date and time. 				